

Surgical Specialty Center of Baton Rouge, LLC

Policy/Procedure

Manual:	Patient Focused	Policy No:	PM.PTMAILRE
Section:	1 – Ethics, Rights & Responsibilities	Policy:	Patient Mail, Visitors, Telephone Calls or Other Forms of Communication
Eff. Date:	09/01/08	Page:	1 of 1

Purpose: To ensure that patients rights are maintained to unrestricted access to visitors and communication.

Policy: Patients shall have the rights to any visitors they designate, unless clinically restricted. In the event of clinical restrictions, patients shall be informed of those restrictions. Patients shall also have access to telephone calls and mail service.

- Procedure:**
1. Visitors will not be denied visitation privileges based on race, color, national origin, religion, sex, sexual orientation, gender identity or disability.
 2. Any person eighteen years or older may designate those individuals who will not be denied access to visit him/her in-person during their stay.
 3. Designated visitors shall have the same visitation privileges afforded immediate family members.
 4. In the event there is clinical justification for restricting communication and/or visitors, this shall be documented in the medical record and become part of the patient's Plan of Care. Restrictions shall be re-evaluated as the patient's condition changes.
 5. Patient, family, significant other, designated visitors, and/or legal guardian shall be informed of rationale for restrictions.
 6. Surgical Specialty Center of Baton Rouge reserves the right to deny visitation to visitors refusing to comply with clinical precautions (such as isolation procedures) or otherwise disrupting other hospital patients and/or operations.

Reference:	Revised/Approved: 7/5/10
	Board of Managers: 09/01/08; 11/16/09; 7/19/10; 3/21/11; 3/19/12; 5/20/13; 5/19/14; 5/18/15; 5/16/16; 5/15/17; 5/21/18; 5/20/19; 7/20/20; 5/17/21, 5/16/22, 5/15/23, 5/20/24